

**MOORFIELDS EYE HOSPITAL NHS FOUNDATION TRUST**

**BOARD OF DIRECTORS ACTION LOG**

**28<sup>th</sup> September 2023**

<b>Date</b>	<b>Minute</b>	<b>Item</b>	<b>Action</b>	<b>By</b>	<b>Status</b>	<b>Update</b>	<b>Open/ closed</b>
25/5/23	230525/08	IPR new format	A session to be organised to talk the governors through the new IPR format	OR/JS (SAr)		Session organised for 26 <sup>th</sup> September. Another will be offered in October.	Closed
25/7/23	230725/02	Patient Story	Follow up on how data regarding complaints could be captured and used more effectively, to review PALs data to establish whether there were other patients whose issues were not being appropriately addressed with reasonable pace, and to ensure better communications with patients was achieved.	LW/SAd		Update in appendix A	Open